

Major Certifications

- A major certification is considered the equivalent of an associate's degree.
- What's a "major certification"?
- DOCPER considers three factors:
 - The certification must be difficult to obtain
 - The certification must be widely accepted
 - The certification must be independently administered

List of Major Certifications

- DOCPER's initial list of certifications considered to be Major Certifications for status accreditation purposes included the following:
 - CCDP – Cisco Certified Design Professional
 - CCIE – Cisco Certified Internetwork Expert
 - CISSP – Certified Information Systems Security Professional
 - CCNP – Cisco Certified Network Professional
 - MCSE – Microsoft Certified Systems Engineer
 - MCDBA – Microsoft Certified Database Administrator
 - MCAD – Microsoft Certified Application Developer
 - MCSD – Microsoft Certified Solution Developer

Additional Major Certifications

- DOCPER proposes to add the following Microsoft certifications as Major Certifications for status accreditation purposes:
 - MCSA -- Microsoft Certified Systems Administrator
 - MCITP -- Microsoft Certified IT Professional
 - MCM -- Microsoft Certified Master
 - MCA -- Microsoft Certified Architect
 - MCPD -- Microsoft Certified Professional Developer

Company Names

- It is critical that company names remain consistent in submissions to DOCPER
- What's that mean?
 - Company name should be the same:
 - On the contract
 - On or in other documents, including letterhead
 - Offers of employment
 - If the name of the company is inconsistent, explanation must be provided



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An Un-exaggerated Example

- **MilTech Company** – This is the name of the company as listed on the SF 30.
- **MilTech Systems Company** – This is the company name on the NV providing enterprise approval. This name was used on a previous contract document.
- **MilTech Company Intelligence and Information Systems** – This is the company name on a subcontract.
- **MilTech Intelligence & Information Systems** – This name was indicated on a memo from the company after we asked for clarification regarding company names.
- **MilTech Intelligence & Information Systems Company** – This name was indicated on a different draft memo from the company.
- **MilTech El Paso** – This is a company name from at least one of the offer letters.
- **MilTech Alexandria** – This is also a company name from at least one of the offer letters.
- **MilTech Space & Airborne Systems** – This name is also a company name from at least one of the offer letters.
- **MilTech Technical Services Company** – This name is also a company name from at least one of the offer letters.
- This company is often simply referred to as **MilTech**

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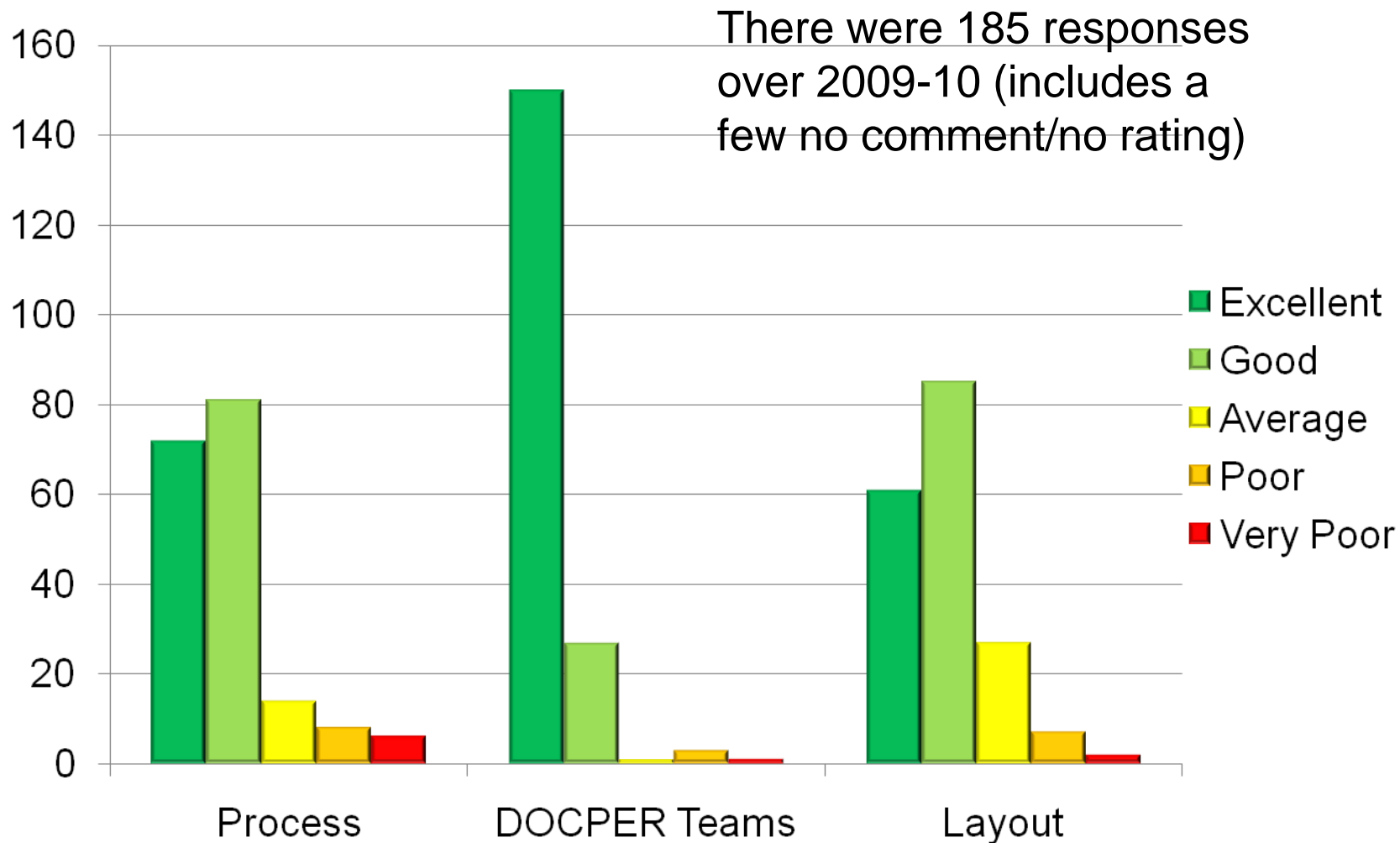
Guidance

- Correct and consistent names are important in any contract, either Art. 72 or Art. 73
 - Art. 72: Inconsistent names will STOP the process
 - Art. 73: Inconsistent names will bring inquiry from Laender officials
- If an explanation of company names and relationships is necessary, a memorandum from the company (on letterhead) has proven to be helpful.
- Provide a chart, if necessary.
- Distinguish between work by subcontractors (established by contract) and work by other parts of the same corporation (established by memoranda, Intra-Organizational Transfers, etc.)

Feedback Results

- DCOPS allows for anonymous feedback to DOCPER
 - Categories:
 - Accreditation Process
 - DOCPER Team Members
 - DCOPS layout and navigation
 - Missing features/functions?
 - Ratings: Excellent, Good, Average, Poor, Very Poor
- Looked at 2-years of feedback (2009-10)

Feedback Categories/Results



Comments – Accreditation Process

- Comments resulting in CHANGE:
 - Several comments about system is too complex:
 - “... explain all steps in the process...”
 - “...provide examples...”
 - “... no training...”
 - “...should be easier to request CAC renewals...”
- **RESPONSE:**
 - DCOPS training PPT slides (using this PM) will be on the DCOPS and DOCPER webpage.
 - We are in the process of making “videos” (keystrokes, screens, voice) for DCOPS. Look for us on YouTube!

Comments – DOCPER Staff

- DOCPER Teams:
 - Generally very positive.
 - Thank you...

Comments – DCOPS Layout

- DCOPS Layout/Navigation:
 - “...have a downloadable Power Point Presentation (PPT)...link on homepage... new people could then "walk themselves" through the process...”
 - **RESPONSE:** See earlier slide.
 - PPT slides on the DCOPS/DOCPER web pages.
 - Videos coming...
 - “...can’t figure out how to clear all the red flags. Some fields are "grayed out" and can't be accessed...”
 - **RESPONSE:** See DCOPS training, this PM. “Grayed-out” fields are a function of “status.”

Comments-- Features / Functions (1)

- Comment we can answer here:
 - "...files too large for upload ...cannot save to smaller size..."
 - **RESPONSE:** If contracts, send us only the parts we need. If still too big:
 - Scan to PDF (has best readability-to-size ratio)
 - Set color to gray scale or B/W
 - Set to scan for a fax or set DPI to 200
 - "... need ability to delete a contract never put into effect..."
 - **RESPONSE:** Tell us... we will "expire" it.

Comments -- Features / Functions (2)

- Comments resulting in CHANGE:
 - "...I'd also like to be able to edit an applicant's application...(like the remuneration package field after the initial creation of the application)..."
 - "...Having a CAC login function for CORs would help expedite matters..."
 - "...A link from the applicant document section direct to CVS would be useful..."

RESPONSE: Done, done, and being done.

Comments -- Features / Functions (3)

- Comments under consideration:
 - "...I wish there was a toggle to allow the CORs to view the contract information..."
 - "...applicants list would be easier to navigate it if would be automatically alphabetized... also like the ability to generate a printed list of all..."